

## 2020 Women's International Convention Frequently Asked Questions (FAQs)

The information below will answer questions related to the cancellation of the 2020 Women's International Convention scheduled in Portland, Oregon, May 25, 2020 – May 29, 2020.

**1. Q. Is the 2020 International Women's Convention cancelled?**

**A.** Yes. Given the fluid nature of the COVID-19 outbreak, it was necessary that leadership of the International Women's Department cancel the convention.

**2. Q. Will I receive a refund for my deposit or full registration payment?**

**A.** Yes. You must request your refund in writing. All delegates who made deposits and/or paid the full registration for a Premier, Red, or White card or purchased a specific product will be refunded. Please allow 60-90 days for refunds to be processed.

**3. Q. How will my money be refunded?**

**A.** If your deposit was made by credit card, your refund will be credited to your credit card. If you paid by check or money order, a check will be issued to the delegate's name on the application.

**4. Q. How soon can I expect my refund?**

**A.** Unlike other major conventions, we advanced large deposits to the hotels to secure our rooms. We have begun conversations with the hotels to secure our hotel deposits. Please allow for up to 90 days for funds to be refunded. We ask for your patience through this enormous process.

**5. Q. I paid for an exhibit booth. Will my exhibit booth fee be refunded?**

**A.** Your money will be credited to the credit card used to secure the booth. Please allow for up to 90 days for your refund.

**6. Q. Can I opt out of receiving a refund and request that you keep my deposit or full registration payment for the 2021 Women's International Convention?**

**A.** Yes. Please send a written request for your 2020 deposit or full registration to be applied for the 2021 Women's International Convention. Submit your request to Mrs. Lena Vester, P.O. Box 1052, Memphis, TN 38101 or email to: [lvester@cogic.org](mailto:lvester@cogic.org) or [wic@cogic.org](mailto:wic@cogic.org). Please allow up to 60-90 days for confirmation.

7. **Q. I paid the registration fee for the Post Convention Tour, should I expect a refund?**
  - A. **Yes.** Your registration fee will be credited back to the credit card used to pay for the tour. Please allow 60 to 90 days for processing.
  
8. **Q. Can my deposit or full registration payment be transferred to another Church of God in Christ Convention (i.e., AIM, Holy Convocation)?**
  - A. No. Sorry, but your registration payment or deposit cannot be transferred to another Church of God in Christ Convention.
  
9. **Q. What will happen to the 2020 Ads and Compliments that were submitted for the 2020 Souvenir Journal Book?**
  - A. There will not be a 2020 Souvenir Journal Book. Your 2020 Souvenir Journal Ad and Compliments will be part of the 2021 Souvenir Journal Book. The Jurisdictional Supervisors will have additional information in September regarding the 2021 Journal.
  
10. **Q. If I still have questions, who do I contact?**
  - A. You may email - Mrs. Lena Vester, [lvester@cogic.org](mailto:lvester@cogic.org) or call 901-574-1828. Due to the anticipated high call volume thank you in advance for your patience.